

## Ticket Terms & Conditions

By purchasing tickets to the Tourism Awards event at the Three Counties Showground on Friday 21<sup>st</sup> March 2025, you agree to the following terms and conditions:

- All tickets purchased are **non-refundable**.
- All dietary requirements given are correct.
  - If you have not yet given all dietary requirements, please note these need to be sent across to us no later than **14 days** prior to the event.
  - We must know the name of the person/people that the dietary requirement(s) relate to.
- All access requirements on given are correct.
  - If you have not yet given all access requirements, please note these need to be sent across to us no later than **14 days** prior to the event.
- If you have asked us to invoice you for the tickets:
  - The invoice will be paid within 30 days of receiving it. Failure to do so will result in **all** reserved seats being made available again for other people/business to purchase.
  - If seat reservations are made with less than 30 days until the event, the invoice must be paid no later than 24 hours before the event is due to take place.
- To notify Visit Worcestershire of any changes to names, dietary requirements, and access requirements, no later than **14 days** before the day the event is due to take place.
  - Please be aware that it will also be very difficult to accommodate any changes to dietary and access requirements after this cut off, although we will work with the venue to try and make it happen.
- Ticket price includes:
  - Worcestershire inspired welcome drinks and canapes
  - Locally sourced Worcestershire two course meal, plus tea and coffee
  - 2 x locally produced bottles of wine (1 x white and 1 x red) per table (unless you are purchasing a full table, in which case you will receive 2 x white and 2 x red per table).
  - A Token Gift
  - Evening Entertainment

*\*NB: if replacements can be found for your cancelled ticket(s), refunds/reductions will be considered.*

**By purchasing tickets, you confirm that you have read and understood these Terms & Conditions.**